

# Child Support Services (IV-D) Overview

**Child support connects children to their families and to financial support.**

## GOVERNANCE

Federal Law,  
Regulations &  
Directives from OCSE

State Law including  
Case Law & Regulations

Policy, Procedure &  
KAECSES

## IV-D PRIMARY FUNCTIONS

Establish new  
orders for support

Establishment of  
Parentage

Issue notices to  
withhold income  
primarily to  
employers

Find parents

Modify existing  
child support  
orders

State  
Disbursement Unit  
(Kansas Payment  
Center)

Judicial & Administrative  
Enforcement of existing orders

## PARTNERS



*Families; Employers; LabCorp (DNA testing); Executive Branch Agencies (KDHE, KWPT, OITS, KDOL, OAH, KDOC, KDOA, KDOR); Judicial Branch; Court Trustees; Financial Institutions; Federal Executive Branch Agencies; All IV-D state and tribal programs; Sheriffs and Private Process Servers*

## DAILY OPERATIONS PROVIDED BY

Kansas Payment  
Center

Maximus

YoungWilliams

## GOALS AND SUCCESS FACTORS



- Strong workforce - recruit, develop and retain child support professionals
- Accountability - timely and accurate case work
- Consistency - unified, one Kansas IV-D team mentality and approach



- Timely and consistent communication to IV-D families and partners
- Family engagement with IV-D program to keep agency informed of changing circumstances



- Maintain and work to increase current federal performance
- Set and/or modify fair and appropriate child support orders
- Hold service providers to set outcomes



- Amplify community engagement to increase awareness of IV-D program
- Connect employers to IV-D families

# CASES SERVED SFY21

Open IV-D cases:  
129,748

IV-D Active Children:  
187,304

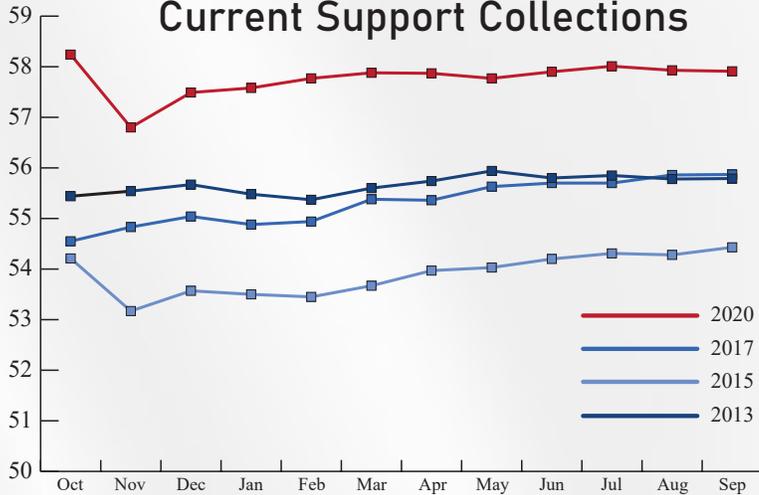
Total Employers:  
61,228  
KS Employers:  
17,988  
Non-KS Employers:  
43,240

New orders established:  
3,688  
Parentage established:  
950

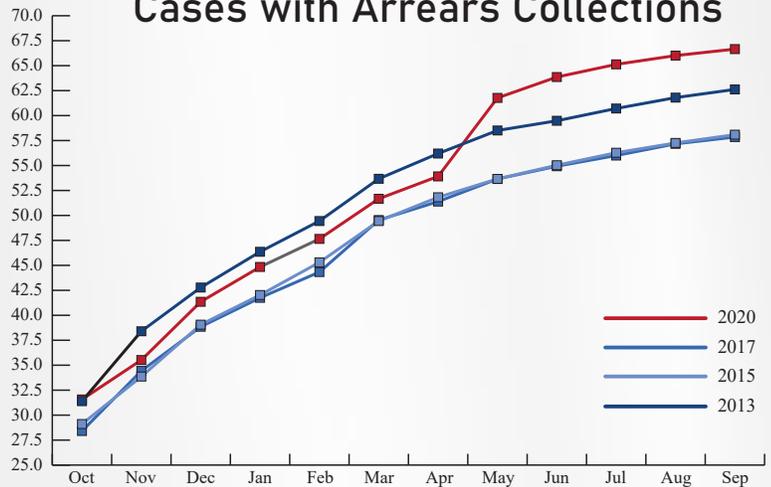


## FFY20 SNAPSHOT

### Current Support Collections



### Cases with Arrears Collections



### Cost Effectiveness Ratio

